PRODUCT INFORMATION - QUOTATION ONLY

Grundfos Dosing Pumps

Explore SMART Digital S and XL dosing families alongside larger digital and mechanical ranges. Identify the product number, generation and control variant when requesting a new pump or a like-for-like replacement.



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Official SMART Digital DDA, DDC and DDE family family reference. Exact supplied model/grade and accessories follow your quotation.

Selection requirements

Provide the required flow at injection pressure, chemical name/concentration/temperature, operating mode, power supply, liquid-end materials and complete existing model or product number.

The online model selector carries your chosen family or variant into the enquiry form. Confirm the full ordering code before ordering.

Scan or tap to WhatsApp

+971 52 992 0566

Send your product, quantity, application and site details.

Sales@aquabestuae.com

View this range or product online

SELECTION AND MANUFACTURER REFERENCES

Choose the complete specification

Digital dosing

SMART Digital S - DDA, DDC and DDE; SMART Digital XL - DDA and DDE

Request this range from AquaBest

Larger / mechanical dosing families

DME; DMX; DMH

Request this range from AquaBest

Choose a specific family / variant in the online enquiry selector

Manufacturer reference information

Drive	Variable-speed stepper motor dosing technology
Mounting	Click-stop mounting plate; DDA/DDC control cube can be repositioned
Display	DDA/DDC have click-wheel control and graphical display with flow units
Variant selection	FlowControl and AutoFlowAdapt depend on the specific DDA control variant; do not describe these as universal to DDC/DDE.

Reference values apply to the named family only. Maximum flow and maximum pressure may belong to different models or duty points. Exact supplied specifications follow the applicable manufacturer document.

Family technical document (PDF)

References checked 8 November 2026. Confirm the exact supplied model, availability and included work in the written quotation.

ANNUAL MAINTENANCE CONTRACT

AMC coverage and service scope

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Domestic RO plans

Covered system	Scheduled visits	Included replacements
6-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. No additional replacement specified.
7-stage RO with UV	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 UV lamp replacement during the 12-month contract.
8-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 alkaline cartridge replacement and 1 UV lamp replacement during the 12-month contract.

Other cartridges, membranes, pumps, UV components, and parts are excluded unless listed in the quotation.

Service specifications

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Tank, filtration-media and dosing-pump work is covered only when specifically listed in the customer quotation or signed contract. The domestic RO plans above do not automatically cover these products.

ANNUAL MAINTENANCE CONTRACT

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing and warranty

Quotation only. Product warranty terms are confirmed separately from the 12-month AMC. No additional warranty period or response time is implied.

Read the confirmed AMC terms online

Contact Sales@aquabestuae.com