CARBON

In-line CTO Cartridges



In-line CTO-labelled carbon cartridges with the model and treatment specification reviewed before supply.

CTO is commonly used in carbon cartridge labelling for chlorine, taste and odour duty. The label alone is not a complete specification. Confirm the exact media construction and manufacturer's rated performance for the proposed in-line element.

Unlabelled format reference. The image does not verify media, brand, micron rating or compatibility; confirm the selected model in your quotation.

Selection information

Identification	Provide the full CTO cartridge label and manufacturer/model if known.
Media	Confirm the quoted element's carbon construction instead of inferring it from the acronym alone.
Fit	Check body clearance, inlet/outlet size and connection style.
Treatment duty	Request the model-specific reduction claims, flow and replacement requirements.

Common formats to discuss

No single standard particle rating

Often a sealed body around 10 in long; model dimensions and connections vary.

CTO labelling alone is not a complete media, capacity or compatibility specification.

Reference options only. The actual supplied model, dimensions, operating limits and compatibility are confirmed in your quotation.

Scan or tap to WhatsApp

+971 52 992 0566

Send your current model, dimensions and label photos for review.

Sales@aquabestuae.com

View the product information online

ANNUAL MAINTENANCE CONTRACT

AMC coverage and service scope

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Domestic RO plans

Covered system	Scheduled visits	Included replacements
6-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. No additional replacement specified.
7-stage RO with UV	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 UV lamp replacement during the 12-month contract.
8-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 alkaline cartridge replacement and 1 UV lamp replacement during the 12-month contract.

Other cartridges, membranes, pumps, UV components, and parts are excluded unless listed in the quotation.

Service specifications

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Buying a cartridge, filter bag or housing does not itself create AMC coverage. The covered system, service address and included work must be identified in the customer contract.

ANNUAL MAINTENANCE CONTRACT

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing and warranty

Quotation only. Product warranty terms are confirmed separately from the 12-month AMC. No additional warranty period or response time is implied.

Read the confirmed AMC terms online

Contact Sales@aquabestuae.com