PRODUCT INFORMATION GUIDE

Multimedia and Automatic Media Filters in the UAE

Select media filtration around the incoming water, required flow and treatment objective. Aqua Best handles multimedia and media-filter enquiries for properties, businesses and water-treatment plants across the UAE.

QUOTATION ONLY

Supply, installation and service requirements are reviewed for your location and equipment.



Equipment illustration. Final model and configuration are confirmed in the quotation.

Match flow, vessel and backwash requirements

Selection question	What the proposal should establish
Treatment objective	Target parameter, incoming-water information and the selected media.
Normal operation	Required flow, pressure conditions and the role in the treatment train.
Backwash or regeneration	Model-specific flow, discharge and control requirements.
Automatic operation	Selected valve or controller, settings and maintenance access.

Define the purpose of the media stage

A media vessel should be specified for the parameter it is intended to address. The selected materials, arrangement and operating conditions matter; a tank described only as a multimedia filter is not a complete performance specification.

Discuss the water analysis, observed solids and the role of the filter in the overall system. A property's incoming-water stage and pretreatment for an RO plant can have different flow, monitoring and maintenance requirements.

Place the filter in a serviceable treatment train

Discuss isolation, bypass arrangements, pressure monitoring and the space needed for future service or media work. The quotation should identify the vessel, controller, media and connection scope. An automatic control arrangement should be requested and specified rather than assumed.

For a whole-property installation, compare the media stage with the relevant cartridge and softening requirements. For an industrial plant, confirm its position relative to the RO feed and other pretreatment. Pricing is quotation only because the configuration follows the actual duty.

Installation and handover checklist

• Describe the treatment objective, incoming-water results and peak simultaneous property flow.

• Send photographs of the main inlet, proposed equipment space and access route.

• Confirm bypass, power, backwash or regeneration drainage where required, and responsibility for connection work.

Common product questions

What should I send for media-filter maintenance?

Include the vessel and valve labels, media record if available, flow duty, pressure observations and backwash or control symptoms. Media replacement and valve repair should be assessed separately.

Is a multimedia filter the same as an RO system?

They are different treatment stages. A media filter and an RO system should each be selected for a defined role in the proposed arrangement.

Quotation, installation & after-sales support

Pricing	Quotation only. The written proposal identifies the equipment and included work.
AMC / servicing	Ask for an equipment-specific maintenance scope, consumables, exclusions and visit arrangements.
Warranty	Request the written warranty for the selected model, with coverage, exclusions and claim procedure.

Before requesting a quotation

Send your UAE location, intended use, water information, required flow or daily output, and photos of the installation space. For replacement parts, include the existing model and component labels.

Published ratings describe the listed equipment or configuration. Actual performance depends on feed water and operating conditions. Confirm the exact model, current specifications and manufacturer documentation in the quotation.

CHAT WITH AQUA BEST ON WHATSAPP

Scan or tap to WhatsApp

+971 52 992 0566

Ask about this product, send installation photos or request a quotation.

Open WhatsApp chat

info@aquabestuae.com

Deira, Dubai, United Arab Emirates

VIEW THE PRODUCT ONLINE

https://aquabestuae.com/multimedia-water-filter-uae.html

ANNUAL MAINTENANCE CONTRACT

AMC coverage and terms

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Equipment-specific maintenance

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Scheduled service

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing is quotation only. Product warranty terms are confirmed separately.

Read AMC coverage and service terms online

Ask about AMC on WhatsApp: +971 52 992 0566