PRODUCT FAMILY GUIDE

Simplex Water Softeners in Dubai, UAE

Reliable water softening for homes, villas and businesses. Less scale, easier cleaning and better-protected plumbing.

QUOTATION ONLY

Supply, installation and service requirements are reviewed for your location and equipment.



Equipment illustration. Final model and configuration are confirmed in the quotation.

Tank sizes and flow

Service flow	15 GPM up to 330 GPM

Simplex tank sizes (diameter × height, inches)

13 × 54 / 16 × 65 / 21 × 63 / 24 × 69 / 30 × 72 / 84 × 82

Duplex multimedia filtration system

Flow rate	15 GPM up to 350 GPM

Available sizes

13 × 54 / 16 × 65 / 21 × 62 / 24 × 72 / 36 × 72

Technical features

Corrosion-resistant FRP tank / Clack automatic control valve / Operating pressure: 3-6 bar / Test pressure: up to 10 bar / 6-lateral distributor / Time-controlled backwash / Maximum operating temperature: 50°C / Filtration media options for different treatment needs / Electrical supply: 220 V / 50 Hz

Common applications

Residential villas and houses / Apartments and residential buildings / Offices and commercial properties / Hotels and hospitality facilities / Restaurants and cafés / Staff accommodation / Utility and service areas / Other places that need hard-water treatment

Support from site visit to servicing

We work on residential, commercial and industrial treatment needs and can help you choose the right equipment.

We can arrange a visit to check your plumbing, space, water use and treatment needs.

Installation and maintenance

Plan the softener around measured hardness, peak property flow and the manufacturer's operating and regeneration requirements. Confirm bypass arrangements, access, drainage and any power requirements using the softener installation guide.

Compare the equipment, connection work and ongoing consumables in an itemised proposal. The softener price guide explains quotation details; a maintenance agreement should list the actual equipment and included tasks.

Installation and handover checklist

• Describe the treatment objective, incoming-water results and peak simultaneous property flow.

• Send photographs of the main inlet, proposed equipment space and access route.

• Confirm bypass, power, backwash or regeneration drainage where required, and responsibility for connection work.

Common product questions

How much does a softener cost in Dubai?

It depends on tank size, control valve, treatment capacity, media, installation needs and the overall configuration. Contact us for a quotation based on your requirements.

Do you install and maintain softeners?

Yes. We install, service and maintain water softeners across Dubai and the UAE.

Quotation, installation & after-sales support

Pricing	Quotation only. The written proposal identifies the equipment and included work.
AMC / servicing	Ask for an equipment-specific maintenance scope, consumables, exclusions and visit arrangements.
Warranty	Request the written warranty for the selected model, with coverage, exclusions and claim procedure.

Before requesting a quotation

Send your UAE location, intended use, water information, required flow or daily output, and photos of the installation space. For replacement parts, include the existing model and component labels.

Published ratings describe the listed equipment or configuration. Actual performance depends on feed water and operating conditions. Confirm the exact model, current specifications and manufacturer documentation in the quotation.

CHAT WITH AQUA BEST ON WHATSAPP

Scan or tap to WhatsApp

+971 52 992 0566

Ask about this product, send installation photos or request a quotation.

Open WhatsApp chat

info@aquabestuae.com

Deira, Dubai, United Arab Emirates

VIEW THE PRODUCT ONLINE

https://aquabestuae.com/product-water-softener.html

ANNUAL MAINTENANCE CONTRACT

AMC coverage and terms

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Equipment-specific maintenance

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Scheduled service

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing is quotation only. Product warranty terms are confirmed separately.

Read AMC coverage and service terms online

Ask about AMC on WhatsApp: +971 52 992 0566